

Curriculum Vitae

January 2020



Marilyn Margaret WALTON AM
BA (UQ) BSW (UQ) MSW (USyd) PhD (USyd)

Current position:

MERRILYN WALTON AM
Professor of Medical Education (Patient Safety)
Sydney School of Public Health,
Faculty of Medicine and Health.
Faculty Academic Integrity Coordinator
Hon. Professor Hanoi Medical University

THE UNIVERSITY OF SYDNEY
Room 321a, Edward Ford Bld. A27 | The University of
Sydney | NSW | 2006
T +61 2 93513678 | F +61 2 90367580
E merrilyn.walton@sydney.edu.au | W <http://sydney.edu.au>

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Qualifications

1. 2005: PhD: School of Public Health, Faculty of Medicine, University of Sydney
Subject: A Multifactorial Study of Medical Mistakes Involving Interns and Residents
Faculty of Medicine University of Sydney. The research was reported in a book I co-authored. Runciman W, Merry A, Walton M, Safety and Ethics in Health Care: A Guide to Getting it Right. Ashgate Publishers, February 2007. I was also invited to report the results in an article published in the Harvard Health Policy Review. (Walton M, Junior Doctors and mistakes: A health care system perfectly designed for mistakes by junior doctors Harvard Health Policy Review 5(1) spring 2004.
2. 1991: Master's in social work University of Sydney
Subject: Kept in the Dark. Chelmsford: A case study of patients being denied information. This research was done in conjunction with my role as the Director of the NSW Health Complaints Unit and the investigation of deep sleep therapy at Chelmsford Private Hospital. The investigation resulted in a Royal Commission, which led to the establishment of the Health Care Complaints Commission in 1993. I was the first Commissioner of the HCCC.
3. Bachelor of Social Work University of Queensland -1978
After I obtained my Social Work degree, I worked with the Torres Strait Islander Legal Service (5 years) and then became the first Social Worker appointed to the Q'ld Legal Aid Commission.
4. Bachelor of Arts University of Queensland 1973 (Majors in Anthropology, English and History)

Awards

- Member of the Order of Australia 2015
- Inaugural Annual Social Justice Award 1999 Australian Association of Social Workers
- Public Service Board Fellowship in Management, 1984. The fellowship was awarded to me to travel to the United States, Canada and England for three months

Employment History

- Adjunct Professor of Medical Education School of Public Health Hanoi Medical University 2016-
- Professor of Medical Education (Patient Safety) Sydney School of Public Health, Faculty of Medicine, University of Sydney 2010-
- Associate Dean (International) Director, Office of Global Health, Sydney Medical School. 2012-2014
- Associate Professor of Medical Education, Office of Postgraduate Medical Education, Faculty of Medicine University of Sydney. 2006-2010
- Associate Professor of Ethical Practice, Faculty of Medicine, University of Sydney (2000-6)
- Commissioner, NSW Health Care Complaints Commission. 1994-2000
 - I had statutory responsibility for the investigation and prosecution of health care professionals and health care facilities. I reported to the NSW Parliament and administered the Health Care Complaints Act.
- Director of the NSW Complaints Unit, Department of Health 1985-94

- Head, Policy & Research, Legal Services Commission NSW. 1984-85 I was responsible to the Commission for policy, research and education.
- Consultant to the Legal Aid Commission (Queensland). 1984-86
- Senior Education and Research Officer, Legal Aid Commission (Queensland). 1983-84. Responsibilities included policy formulation as well as managing social workers, education officer, legal research officers and library.
- First Social Worker, Legal Aid Commission (Queensland). 1981-82
- Social Worker, Aboriginal and Torres Strait Islander Legal Service (Queensland). 1977-80. I conducted the research, which identified for the first time the Aboriginal and Torres Strait Islander population and their characteristics in Queensland prison.

Main activities prior to academia

My career in health care spans 34 years during which I gained major responsibilities in health professional regulation, patient safety. As Director of the NSW Complaints Unit (1985- 1993) and then the Commissioner for the NSW Health Care Complaints Commission (HCCC) (1993-2000) I was responsible for complaints and investigations of health care professionals and health care services. As Commissioner, I reported to the NSW Parliament as well as the Minister for Health. I have led many major investigations and Ministerial Inquiries including the Chelmsford Deep Sleep Inquiry, the Inquiry into psychiatric hospitals in NSW, The Cosmetic Surgery Inquiry and other high-profile cases before the Medical and Nurses' Tribunals. I was intensely involved in the planning and introduction of the New Health Care Complaints Act 1993 between 1989 and 2002. During this period, I authored or co- authored 15 major Government Reports and convened six Ministerial /Government Inquiries. I was an inaugural member of the Australian Health Practitioners Regulation Agency Management Committee (2009-2017).

Patient safety and regulation

The major theme underpinning my work over the last 34 years can be summarized as improving health care outcomes through regulation, research of the discipline of patient safety and the development and implementation of patient safety education and training of the health care workforce. I design and develop patient safety frameworks and curricula appropriate for diverse learners in multiple environments; from undergraduate to prevocational and vocational level learners, including multidisciplinary health professionals.

In 2015- awarded Member of the Order of Australia for significant contributions to health policy and reform and standards in medical practice.

In 2013 WHO invited me to contribute to develop a Leaders Guide to Patient Safety, Quality of Care and Service Delivery.

In 2012 I led a team that was awarded a substantial NHMRC Grant to study the impact of adverse events experienced by patients.

In 2011 I led a team that designed and delivered 'Preparation for Safe Practice as an Intern course for final year medical students.

In 2005-7 I was the Project leader and author of the National Patient Safety Education Framework (NPSEF)- This curriculum was a world first product developed through extensive research and consultation both nationally and internationally with input from all areas of the health workforce. The 200-page Commonwealth Government funded publication was internationally endorsed and validated and is being used as the basis for patient safety education for all health professionals by the WHO and in Australia, Canada, The United States, and the Middle East. The NPSEF has also been used to develop and test

other curricula such as the WHO Patient Safety Curriculum Guide for Medical Schools (2009). This was followed by The Patient Safety Curriculum Guide multi-professional Edition: World Health Organization 2011 (M Walton lead author) http://www.who.int/patientsafety/education/curriculum/guide_med_school/en/index.html Most of this work was pro bono. The NPSEF was also used to build and test the Australian Curriculum Framework for Junior Doctors (2006). I was one of a group of five responsible for this project sponsored by the Committee of the Presidents of Postgraduate Medical Colleges.

In 2006 I was invited to join a team from Northwestern University in Chicago as a Visiting Professor to assist with the development of the US National Patient Safety Program (PSEP). This exchange resulted in collaboration between the University of Sydney and Northwestern University. The PSEP was later rolled out in Canada.

My research in patient safety education led to an invitation to join a collaboration of world patient safety leaders to define and describe the discipline of patient safety was published in *Advances in Patient Safety: New Directions and Alternative Approaches*. Rockville: Agency for Healthcare Research and Quality August 2008.

Current/ past appointments/positions

Australian Government Statutory Appointments

- Member of Australian Health Practitioner Regulation Agency Management Committee (This statutory Committee was appointed by the Health Ministers of Australia. 2009-2017)

University of Sydney

- Academic Integrity Coordinator for the Faculty of Medicine and Health, 2016-2020
- Member of the University of Sydney Proctorial Committee 2010-

Others

- Adjunct Professor of Medical Education School of Public Health Hanoi Medical University 2016-
- NSW Government Health Appeals Committee, NSW Government, 2004-
- Clinical Ethics Committee, Royal Prince Alfred Hospital, Camperdown, 2000 –
- Member Central Sydney Local Health Network, Ethical Research Committee 2015-
- Peer reviewer for Lancet, BMJ, MJA, Australian Health Review, BMC. (others)

Grants for last 5 years

- 2020: Enhancing safety and care quality for culturally and linguistically diverse cancer consumers: A consumer engagement approach. Reema Harrison, Merylyn Walton, Elizabeth Manias, Carlene Wilson, Holly Seale, Afaf Girgis, Allan Smith, Melvin Chin. NHMRC Ideas Grant Funding. 417, 809.60
- 2019: Vegetable Cultivation to Improve nutrition in Bougainville. Merylyn Walton, David Guest, Jess hall., Kirsten Black. Australian Centre for International Agricultural Research. \$90,288.00
- 2019 Cancer Australia: Supporting people with cancer. Co-designing engagement strategies for safety with CALD consumers. Reema Harrison, Merylyn Walton, Elizabeth Manias, Carlene Wilson, Holly Seale, Melvin Chin, Meron Pitcher, Helen Crowther Desiree Leone, Monika Latanik. \$119,660.25

- 2019: Sustainability and profitability of cocoa-based farming systems in Indonesia
Merrilyn Walton, David Guest, Nunung Nuryartono, Sudirman Nasir Australia Indonesia Project. \$185,000 (One Health project)
- 2018: Sustainability and profitability of cocoa-based farming systems in Indonesia. David Guest, Merrilyn Walton, Nunung Nuryartono, Sudirman Nasir. Australia Indonesia Project. \$662,155.00. (One Health project)
- 2016: Developing the cocoa value chain in Bougainville, David Guest, Merrilyn Walton Australian Centre for International Agricultural Research. \$5,999,940 over 6 years. (One Health project)
- 2015 Australian Commission for Safety and Quality in Health Care. Patients experiences in Australian hospitals. Reema Harrison, Merrilyn Walton, Elizabeth Manias, Steven Mears. \$26,000
- 2015. Sydney South-East Asia Centre Cluster Grant. Managing medical errors: Promoting learning over blame amongst health professionals. Reema Harrison, Merrilyn Walton, Mr Esmond Esguerra, Dang Van Duong. \$8,995 AUD

Past appointments

University/Government Previous positions

- Member of the Board of the Marie Bashir Institute, University of Sydney 2013-2019
- Editor (Medical Education) BMC publishing 2015-2016
- Board Member NSW Prevocational Training Council (PVTC) (Health Professional Education and Training Institute), 2006-2014
- Member University of Sydney Academic Board 2008-2014
- Member of the Academic Standards and Quality Committee 2010-2014
- WHO, Expert member, Patient Safety Portfolio, 2008-2014
- Director and Board member of the Public Interest Advocacy Centre 2001-2013
- Board Member NSW Prevocational Training Council (PVTC) Appeals Committee 2006-2014
- Coordinator of the Combined Medical Program Sydney Medical School 2004-2012
- Member of the Australian Health Ethics Committee, National Health and Medical Research Council 2009-2012
- Member of the Sydney Medical Faculty Admissions Committee 2008-2012
- Chair Assessment Committee Hospitalist Program NSW IMET 2009-Medical Education and Training Institute 2006-2010. Member National Steering
- Committee on Implementation of the Curriculum Framework for Junior Doctors 2007-2010
- Chair National Health & Medical Research Committee Program Grants Peer Review Panel 2010
- Board Member IMET Ministerial Advisory to the Minister for Health 2005-2010
- Board Member, NSW Institute for Medical Education and Training Appointed 2005 - 2010
- Coordinator Personal and Professional Development Sydney Medical Program University of Sydney 2007-2009
- Member of the Operation Policy Committee Sydney Medical Program
- PPD representative on the following Medical Curriculum committees- examinations, assessment, evaluation, clinical examination committee
- Chair of the Prevocational Training Council, NSW Institute for Medical Education and Training. (2006-2008)
- Member of the Oversight agency -Operations Review Committee, Independent

Commission Against Corruption, ICAC 2000 -2006

- Member of the Medical Postgraduate Year 2 Expert Advisory Group to Australian Health Workforce Committee (2006)
- Board Member Australian Medical Workforce Advisory Committee appointed by the Australian Health Ministers (2003-6)
- Member, National writing group of five for Core curriculum for prevocational trainees: Post Graduate Medical Councils 2006
- Member of the National Core curriculum for prevocational trainees 2005-2006 Committee of Post Graduate Medical Councils
- Member Working Party to develop a Performance Management Framework for Prevocational Medical Trainees in New South Wales. IMET 2006
- Member of the Locum Working Party: Metropolitan Hospitals Program, Greater Metropolitan Clinical Taskforce. 2005
- Board member of the Ministerial Health Care Quality Advisory Committee, 1997 –2001 Deputy Chair 2000-2003
- Many committees in relation to prevocational workforce (NSW Dept. of Health, Commonwealth Department of Health) 2004-7
- Chair of the NSW Culture Change Working Party responsible for implementing Root Cause Analysis in NSW. Department of Health 2002-4
- Member of the Safety Improvement Program Education Working Party, Institute for Clinical Excellence and Department of Health NSW. 2002-4
- Member of the Chief Executives Committee for the NSW Government 1998-2000
- Member of the Small Agency CEO Forum Executive-1998-2000
- Member of the Watchdog Agencies Network Member of the Medical Board of NSW Conduct Committee
- Member of the NSW Nurses Registration Board Conduct Committee
- Member of the NSW Psychologists Registration Board Conduct Committee
- Member of the Skin Care Improvement and Pressure Ulcer Prevention Group 1999
- Member of the National Health Complaints Information Project
- National Council of Health Complaints Commissioners
- Member of the Committee to Review the Health Care Complaints Act, 1998.
- Member of the Working party on Mental Health Care in Emergency Departments, 1997.
- Deputy Chairperson of Mental Health Act Monitoring Committee, 1992. (Ministerial nominee)
- Member of the Inter-Departmental Committee examining Aboriginal Deaths in Custody, 1990-1991. (Ministerial nominee)
- Member of the Ethics Committee, Southern Metropolitan Developmental Disabilities Services, FACS, 1989-1990.
- Member of the Review of the Nurses Registration Act 1953, 1990.
- Advisory Committee on patient rights to State Health Ministers, 1988. (Ministerial nominee)
- Member of the Working Party to review forensic services provided by the Health Department to the Coroner's Court, 1987.
- Member of the Intergovernmental committee on Aboriginal Deaths in Custody 1987
- Member of the Developmental Disability and Human Relations Working Party, (Inter- departmental Committee with representatives from Health, Anti-Discrimination Board, Community Organisations), 1987.
- Member of the Central Office Managers Committee, Department of Health NSW 1987
- Member of the Task Force to co-ordinate investigations of Police, Health and Attorney General (involving the Chelmsford Private Hospital), established by a Sub-Committee of the NSW Cabinet, 1985/86. (Ministerial Appointment)
- Member of the NSW Children's Legal Services Committee,
- Member of the following committees constituted by the NSW Legal Services Commission NSW, 1985.
- Special Purposes Funding Committee, Legal Aid Commission, 1985

- NSW Legal Services Commission, 198 Legal Services Committee, NSW Legal Services Commission 1985
- Prisoners Legal Services Committee, 1985, NSW Legal Services Commission, 1985.
- Infants Custody Committee Legal Aid Commission of NSW, 1985.
- Task Force set up for the merging of the Australian Legal Aid Office with the NSW Legal Services Commission 1985.
- Executive Committee, Legal Aid Office (Queensland), 1984.

Non-Government

- Board Member Public Interest Advocacy Centre NSW 1985-88;2000-2014.
- Section and Associate editor BMC Medical 2015-16
- Member of the Editorial Board, Journal of Multidisciplinary Healthcare. 2009-2011
- Member of The Royal Australian and New Zealand College of Psychiatrists Working Party examining Boundaries in psychiatry. 2002-2003
- Member of the Advisory Board, Centre for Conflict Resolution Macquarie University,1993-96. Chair: Justice Michael Kirby
- Member of the Legal Committee, NSW Council of Social Service, 1987-88.
- Council member, Australian Consumers Association, 1987-88.
- Centre for Life Sciences and Humanities, College of Advanced Education, 1988
- Member Editorial Committee, Legal Services Bulletin, 1984-86.
- Member Queensland Law Society Committee on legal education for school children, 1984.
- Member of the Executive Committee of the Australian Association of Social Workers (Queensland, 1984.)
- Director, Board of the Youth Advocacy Centre, Brisbane, 1982-84.
- Member of the Aboriginal/Police Liaison Committee, Queensland, 1978-80.

Ministerial and Government Inquiries

I have been responsible for major Government inquiries in NSW covering the quality and safety of health services, consumer protection and access to health care.

- Chairperson Ministerial Inquiry into Cosmetic Surgery 1999. This was an extensive Inquiry that involved taking evidence from patients, clinicians, Professional associations, and regulators. The report is still available and often referred to in the media about cosmetic surgery.
- Chairperson Ministerial Inquiry into Impotency Treatment Services in NSW, 1998. This extensive Inquiry led to changes in the NSW Medical Practice Act in relation to commercial ownership of medical services.
- Member of the Ministerial Taskforce on Psychotropic Medication Use in Nursing Homes, 1996-97. An extensive investigation done by the HCCC led to this ministerial Inquiry, which resulted in improved legislation for private nursing homes.
- Convener, Ministerial Advisory Committee reviewing Aboriginal Health established by Minister for Health, 1988. This Inquiry resulted in a significant increase in the budget for Aboriginal and Torres Strait Islander health services.
- Member of the NSW Task Force established to review the Mental Health Act .1987. This resulted in a new Mental Health Act.
- Chairperson, Ministerial Advisory Committee to review the standards of Patient Care in 5th Schedule Hospitals, established by the Minister for Health, 1987. This led to the closure of Dickensian wards in the large Psychiatric Facilities, improved facilities and practices and the resourcing of community based mental health services.

International Collaborations & Consultancies

Collaborations

- WHO Patients for patient safety- patient safety education program 2009- Peoples University, faculty and teacher -international collaboration to bring web-based health education to underdeveloped countries. 2009-2012
- Faculty member and presenter ‘National Initiative for patient safety’, All India Institute for Medical Sciences, New Delhi 14-17th September 2009.
- Invited member to the International round table of patient safety experts for the Health Foundation of the UK. 2009.
- Hanoi Medical School-Department of Medical Education - curriculum development in patient safety and professionalism (2004-6)
- Visiting Professor Buhler Centre on Aging Health and Society, Northwestern University Chicago USA
- Ministry of Health Japan. Co Researcher with Professor Hasegawa. September 2005- 2006. Research Area: Health care staff education on patient safety based on core competencies.
- China Ministry of Health ‘2005 China Health Care Safety Roundtable, Invited Keynote speaker. April 15-16th 2005, Jiuhuashan Hotel, Xiaotangshan, Changping District, Beijing, China George Institute for International Health
- Vietnam Collaboration 2001-
 - Assisted Hanoi Medical University to develop a Medical Ethics Curriculum (September) 2001-current
 - Obtained funding to support Vietnamese doctor to work in Faculty of Medicine University of Sydney for 1 month. 2003
 - Educational safety and ethics seminars to Vietnamese academics in Hanoi and teaching medical teachers how to teach medical ethics. 2002-current
 - Prepared Medical ethics Reader to be translated into Vietnamese to assist with the Ethics teaching. Completed 2003
 - Presented Seminars on medical errors and safety at Viet Duc Surgical Hospital and Bach Mai Hospital, Hanoi. 2002- current
 - Developed and conducted short course on Teamwork and communication with patients and relatives for Bach Mai Hospital, Hanoi 2006
 - Hosting visiting Vietnamese doctor and assisting her to develop patient safety and ethics programs for Hanoi Medical University. 2010
 - Research into death certification for Vietnam 2013-
 - Research grant collaboration with Hanoi Medical University 2018-
- Timor Leste- Building capacity in safe clinical care, human resource development. 2012-2016

Consultancies

- Sax Institute: (with others) Rapid Review of patient experience of their health care 2015.
- Commonwealth Department of Health and Ageing review of the Complaints Investigation Scheme. 2009.
- NSW Health - Study investigating the Non- specialist workforce in NSW Hospitals 2009.
- WHO Patient Safety Curriculum Guide for Health Professionals-lead writer and Editor.
- Canada: University of Calgary, Health Quality Council of Alberta, Mount Royal College: Patient Safety Curriculum: Gaining Consensus. Invited keynote speaker 2008. Advice about the Canadian patient safety education framework.
- WHO Patients for Patient Safety Patient Safety Curriculum Guide for Medical Schools. I was the Project leader for this multi country project that resulted in a comprehensive curriculum for medical schools worldwide.

- Buhler Centre on Aging Health and Society, Northwestern University Chicago USA. Patient safety education program for clinicians.
- Victoria Health – with the Centre for Innovative Professional Health Education: Developed and piloted a short course in patient safety for Registrars and nurses in Victoria’s hospitals. 2005-2006
- Presenter and organizer of 3-day seminar on Patient Safety for 140 doctors in Saudi Arabia. National Guard Health Affairs. Saudi Arabia June 3-7, 2005.
- Director, Framework for Patient Safety Education. Developing the framework for core patient safety competencies for the health system. (funded by the Australia Council on Quality and Safety in Health Care)
- Consortium member for Improving Blood Transfusion using Breakthrough methodology. (Funded by the Institute for Clinical Excellence) 2001-2003.
- Open Disclosure Project. (Funded by the Australian Council on Safety and Quality in Health Care.) 2003
- Commonwealth Department of Health and Human Services, (Academic Review of Australian Patient Safety Survey- Final Report to the Commonwealth Department of Health and Aged Care)-2001
- Ambulance service of NSW (Review of a child death as a result of a delayed response) 2000

Activities in the Faculty of Medicine, University of Sydney: Teaching activities

Current teaching

- 4 PhD, 1 Master
- 3 successful PhD completions
- Thesis marking (MD thesis, numerous PhD, Honours students)
- Master of Clinical Epidemiology – 6- credit unit in Quality and Safety. Unit Co- coordinator. 2005-

Past teaching

- Personal and Professional Development theme in the Sydney Medical Program (2000-2010)
- Master of Medical Education; Independent studies coordinator. 2008-2011
- College of Physicians Registrar training program (2005 – 2009)
- Pre-Internship program, Northern and Central Sydney (2001-2007)
- Community- Doctor program at Northern Clinical School (2003-2004)
- Personal and Professional Development Tutor Northern Clinical School (2000-2005)
- Personal and Professional Development Coordinator and tutor, Central Clinical school (2003-2006)
- Facilitated, assisted additional extracurricular Activities-Court Room Drama, Medicine and the Media, the refugee crisis, Med-Soc debate on whether to accept sponsorship from Pharmaceutical Companies, Closed Ethics de briefing sessions, 2000-2007
- Facilitator for the Communication sessions receiving Bad News (RPA) Aversive Procedures Workshop (RPA) 2001-2007
- Master of Clinical Epidemiology Year 2- Getting Research into Practice 2004.
- Rural Doctors – training GPs in Patient Safety 2006
- Developed and conducted a 10-week program on Professionalism and Leadership for registrars in the Royal Prince Alfred Physicians network. (August-September 2005-2007)
- Professional development skills for registrars: Trainee’s Forum, October 2005-06.
- Pre-Employment Program for International Medical Graduates (2006-7)

Teaching sessions for the following colleges

- College of Anaesthetists (2002-3)
- College of Ophthalmologists (2002)
- Royal Australian and New Zealand College of Psychiatrists (2001-2)
- The College of Nursing (2004) Leadership in Nursing-Leading health care: meeting future challenges.
- College of Physicians: Rehabilitation Medicine October 2006

Teaching sessions for Hospitals

- Central and Western Sydney Area Health Service- 2-day course on teamwork for Aged Care Assistants August 2006
- Concord Hospital- developed and conducted a 4-week course on Teamwork in the Haematology ward. 2006
- South Australian Dept. of Health – taught Clinical Practice Improvement to doctors. 2006- each course was 1 week and months of supervised project work.
- Clinical Practice Improvement- NSW 2000-2007. Each course was 1 week and months of supervised project work.

Non-teaching activities

- Academic Integrity coordinator for the Faculty. 2017-2020
Responsible for students who require remediation or more serious response in relation to their conduct as a medical student. 2002-2012
- Wrote submission for the Faculty of Medicine to the Peter Garling Inquiry into Acute care hospitals. 2008.
- Invited reviewer for Joint Commission Journal on Quality and Patient Safety (2008-
- Developed the protocol for Managing Student Behaviour. 2007.
- Coordinator of the Science Medicine Scholarship 2005-2006, the Arts Medicine Program and the Music Medicine Program
- Faculty of Medicine representative on the NSW Post Graduate Medical Council (2002-2005)
- Managed and wrote the faculty of Medicine's response to draft Commonwealth Privacy Guidelines. 2002
- Chair Review of Appeals Sub Committee, Faculty of Medicine University of Sydney 2004
- Member of the Strategic Planning Group, Faculty of Medicine, University of Sydney 2003
- Delegated responsibility for investigation of scientific misconduct for the Vice Chancellor, University of Sydney (2003-5)
- Reviewer for Medical Journal of Australia, the Lancet, Quality and Safety in Health care, Australian Health Review (2000-
- Registered NHMRC assessor (2008-
- Supervisor medical students (Honours projects) Master of Medical Education Students

Curriculum development and resources

- Developed Personal and Professional Development curriculum for the Sydney Medical Program 2008-2009
- Developed patient safety program for University of Sydney Medical Program 2008
- Lead author and editor for the WHO Patient Safety Curriculum Guide for Medical Schools 2008
- Developed the patient safety curriculum for International Medical Graduates, College of Physicians. 2008

- Lead author for the Patient Safety Education Program (USA-Australia collaboration) 2006-2010
- National Steering Committee to Implement the National Curriculum Framework for Junior Doctors 2007- One of six writers of the National Curriculum Framework for Junior Medical Officers PCPMC 2006
- Project leader and author of the National Patient Safety Education Framework (www.patientsafety.org.au)
- Developed two modules for the NSW Physician network on teamwork and ethical practice. (Royal Prince Alfred Hospital) August 2005
- Developed a 6-credit subject Safety and Quality as part of the Master of Clinical Epidemiology degree. (continuing)
- Wrote the learning Topics for the Sydney Medical Program 2003-
- Redesigned the Personal and Professional Development Program for year 3 Sydney Medical program. 2002
- Established a pilot and conducted a new method for teaching PPD is stage 3. Wrote the PPD stage 3 Handbook for the Sydney Medical Program in 2003. Review and maintain the Handbook. 2002-8
- Evaluated the Pilot and introduced the new program across all clinical schools in 2003
- Wrote Involving patients in medical education: Ethical guidelines for medical students and clinical teachers. (2003)
- Reviewed Personal and Professional Development in year 4 and made recommendations for improvement 2002
- Reviewed the Aims and Objectives of the Personal and Professional Development Theme for the Medical Program. 2002
- Mapped the course content of Professional and Personal Development against the aims and objectives and reviewing assessment. (2004)
- Designed a short course on professionalism and Leadership for post graduate clinicians 2005
- Developed a web based and face-to-face short course on patient safety (5 modules) for the Victorian Health Department, 2005-6

Publications

Books

- *One Planet One Health* editor Merrilyn Walton. Sydney University Press 2019.
- *Patient Safety Curriculum Guide multi-professional Edition*: World Health Organization Geneva 2011(M Walton lead author and editor) http://www.who.int/patientsafety/education/curriculum/guide_med_school/en/index.html
- *The WHO Patient Safety Curriculum Guide for Medical Schools* 2009 M Walton lead author and editor. World Health Organization Geneva. http://www.who.int/patientsafety/activities/technical/medical_curriculum/en/index.html (255pages)
- Runciman W, Merry A, Walton M, *Safety and Ethics in Health Care: A Guide to Getting it Right*. Ashgate Publishers. February 2007.
- Walton M. *The Trouble with Medicine: Preserving trust between Doctors and Patients* Allen & Unwin Publishers Sydney September 1998
- Walton M *Well Being: How to get the best treatment from your doctor* Pluto Press 2002
- *The Australian Patient Safety Education Framework* [http://www.safetyandquality.gov.au/internet/safety/publishing.nsf/Content/60134B7E120C2213CA257483000D8460/\\$File/npsef_factjul05.pdf](http://www.safetyandquality.gov.au/internet/safety/publishing.nsf/Content/60134B7E120C2213CA257483000D8460/$File/npsef_factjul05.pdf)

Chapters in books

- M Walton et al Improving the Livelihood of farmers in Bougainville. In **One Planet One Health**. Editor M Walton University of Sydney Press, 2019.
- M Walton et al Sustainability and profitability of cocoa-based farming systems in Indonesia. In **One Planet One Health**. Editor M Walton University of Sydney Press (in press) 2019.
- M Walton. Ethical Issues relating to students in International **Handbook of Medical Education: A Guide for Students**. Edited by Ibrahim Al Alwan, Mohi Eldin Magzoub and Margaret Elzubeir, 2011. SAGE Publications Ltd, 1 Oliver's Yard, 55 City Road, London EC1Y 1SP UK
- Walton M Responding to patient harm: Patient safety initiatives in **Australia Patient Safety, Law Policy and Practice** Edited by John Tingle, Pippa Bark: Routledge London,2011.
- Contributing author of 2 chapters in **Surviving Residency** edited by Dr J Burnand, Publisher Elsevier Australia. Publishing 2007.
- Contributing author of chapter **Informed Consent and Clinician Accountability: the ethics of auditing and reporting surgeon performance**, ed. S. Clarke and J. Oakley. Cambridge: Cambridge University Press Publishing date 2007
- Walton M. Using Patient complaints to improve care. Published in **The Practical Guide to Medical Ethics & Law for Junior Doctors and Medical Students** editors Baxter C Brennan M and Coldicott Y Pastest Publisher 2003
- Walton M. Commentary on Miles Little Article On Trust in **Restoring Human Values in Medicine** Kerridge I, Jordens C, Sayers E Desert Press 2003.
- Walton M. The Problem of Reporting Sexual Misconduct by Colleagues and Patients in **Health Care Crime and Regulatory Control** editor Smith RG The Australian Institute of Criminology Hawkins Press 1998
- Walton M. Complaints **Your Body Your Baby** Redfern Legal Centre Publishing March 1993.
- Walton M. Health, **The Law Handbook**, Redfern Legal Centre Publishing, 1991.
- Walton M. Patient Rights, **Australian Health and Medical Law Reporter**, CCH Australia Limited, 1990
- Walton M. Health Complaints against Nurses, **what if anything ails Nurses?** Menzies Foundation, 1990.
- Walton M. Mental Health and Prisoners in **Legal Resources Book Q'ld**, Caxton Legal Service, Brisbane, 1983. (2 chapters)
- Walton M the Role of the Social Worker at the Aboriginal and Torres Strait Islander Legal Service", **Just Welfare - Social Work and Social Justice**, Australian Association of Social Workers, July 1981.
- Walton M a War Story in anthology **Fathers in Writing**, ed. R. Fitzgerald and K. Spillman, University of Western Australia, 1997. (Non-professional)

Peer reviewed journal articles

2020

2019

- Harrison R., **Walton M.**, Chauhan A. et al. What is the role of cultural competence in ethnic minority consumer engagement? An analysis in community healthcare *Int J Equity Health* (2019) 18: 191.
- Dian Sidik Arsyad, Sudirman Nasir, Andi Imam Arundhana, Kim-Yen Phan-Thien, Jenny-Ann Toribio, Peter McMahon, David Guest, **Merrilyn Walton**. A One Health exploration of the reasons for low cocoa productivity in West Sulawesi *One Health Volume 8*, December 2019.100107
- Harrison R; Sharma A; **Walton M**; Esguerra E, et al. Responding to adverse patient safety events in Viet Nam', *BMC Health Services Research*, vol19, <http://dx.doi.org/10.1186/s12913-019-4518-y>
- **Walton M**, Kelly P. Mary Chiarella Terry Carney. Management and outcomes of health practitioner complaints in Australia: a comparison of the National and New South Wales systems. *Australian Health Review*. (Accepted for Publication-in press)
- **Walton M**, Kelly P, et al A profile of the most common complaints for five health professions in Australia. *Australian Health Review* <https://doi.org/10.1071/AH18074>
- Reema Harrison, **Merrilyn Walton**, Ashfaq Chauhan, Elizabeth Manias. What is the role of cultural competence in ethnic minority consumer engagement? An analysis in community healthcare. *Health Expectations* 2019
- Reema Harrison, **Merrilyn Walton**, Upma Chitkara, Elizabeth Manias, Ashfaq Chauhan, Monika Latanik, Desiree Leone Beyond translation: Engaging with culturally and linguistically diverse consumers. *Health Expectations*. 2019;00:1–10.

2018

- Harrison R, **Walton M**, Smith-Merry J, Manias E, Iedema R. Open disclosure of adverse events: exploring the implications of service and policy structures on practice. *Risk Manag Health Policy*. 2019 Jan 23; 12:5-12. doi: 10.2147/RMHP.S180359. eCollection 2019.
- Reema Harrison **Merrilyn Walton** Patrick Kelly Elizabeth Manias Christine Jorm, Jennifer Smith-Merry Rick Iedema Karen Luxford Amalie Dyda Hospitalization from the patient perspective: a data linkage study of adults in Australia *International Journal for Quality in Health Care*, Volume 30, Issue 5, 1 June 2018, Pages 358–365, <https://doi.org/10.1093/intqhc/mzy024>
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Major reports I have written as lead author and investigator.

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- 1999 The Cosmetic Surgery Report (**Walton** with others).
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 How the Patel Case changed the world of health care for ever. 5th July 2010 Crikey.
- Patients are people, not guinea pigs Sydney Morning Herald 11th June 2010
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- Slow Sunrise but we are catching on Sydney Morning Herald 3 October 2006
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- The AMA: No Advocate for public health Sydney Morning Herald July 17, 2000
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Conferences: International

<p>Patients experiences of adverse events: a data linkage study of Australian adults aged 45 and over. Walton M, Harrison</p>	<p>International Society of Quality and Safety. London, United Kingdom 1-4 October 2017.</p>
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Medical Regulation in Australia: What do we know? Results of a linkage research partnership with medical regulators in Australia (M Walton, S Pierce, M Nagy)	12th International Conference on Medical Regulation 2016. Melbourne
Improving health in Bougainville	Inception meeting Developing the Cocoa Value Chain in Bougainville, Buka Island, 3 and 4 February 2016.
Overview of research methods for evidenced- based regulation: an Australian case study.	International Association of Medical Regulatory Authorities (IAMRA) 11 th biannual conference Medical Regulation 9-12 September 2014. London
How to be a safe clinician	Viet Duc conference on patient safety, Viet Duc Hospital, Hanoi, Vietnam. December 2013.
Medical Education and Patient Safety	Peking University Health Sciences Center Beijing China 25-2013 27October 2012
Patient safety education in medicine	Bach Mãi Hospital 78 Giai Rd Dong Da District Hanoi, Viet Nam 28-29 May 2012.
The Medical Professional in the 21st Century: Competent, Fit and Safe	Melbourne Australia Royal Australasian College of Surgeons, Royal College of Physicians and Surgeons of Canada, The Royal Australasian College of Physicians, Royal Australasian College of Surgeons 29 February 2012.
Regional Launch of the WHO Multi-Professional Patient Safety Curriculum Guide	Eastern Mediterranean Region, Muscat, Oman 11-12 March 2012
Manila Patient safety education for multi Professionals-Key note address	Manila, Marriot Hotel Pasay City October 19 2011
Medical Professionalism in the Vietnamese Context-Key note address	Hai Duong, Hanoi, Vietnam, 25-26 October 2011
Patient safety education Key note address.	New Advances Patient Safety: Challenges and Solutions
Plenary session: Patient- Centred education for health professionals: How would patients design it? Plenary address.	Sim Health 2011 Patient centred Simulation 12-15 September 2011 Hilton Hotel Sydney NSW, Australia.

WHO commitments in patient safety: training the next generation of safety leaders	Amsterdam at the International Forum on Quality and Safety 6 April 2011 (90 minutes workshop)
Patient Safety Education AFMC Standing Committee on Undergraduate Medical Education UGME Deans' Retreat	Delta – Harbour view G St. John's, Newfoundland Friday, April 30, 2010
Presented 3 key note addresses- Medication safety,	Faculty member and presenter 'National Initiative for patient safety', All India Institute for Medical Sciences,
Engaging patients in health care and Patient safety education.	New Delhi 14-17 th September 2009.
Putting quality and safety into the heart of health professional licensure co- author Martin Fletcher (CEO APHRA)	ISQua 2009 Conference, Paris 10-13 October 2010.
Symposium the Future of Education in Health Care-1 of 3 panel members.	Innovate and Educate Brisbane Convention Centre 11-12 The March 2010
WHO: patient safety medical curriculum M Walton, B Barraclough, et al	ISQua 2009 Conference, Dublin 10-14 October 2009
2 sessions- Medication safety and Communicating with colleague and patients	National Initiative on Patient Safety, WHO Delhi September 2009.
Patient Safety Education and Workplace Assessment for International Medical Graduates. (Holt, T., Bird, B., Walton, M., Jolly, B., Nisbet, G., & Shaw, T)	ASME Annual Scientific Meeting 2009, July 15-17, 2009, Edinburgh, UK. Poster presentation
Patient Safety and Clinical Skills: Using a Patient Safety Performance Profile Tool. (Holt, T., Bird, B., Jolly, B., Walton, M., Nisbet, G., & Shaw, T.)	Third international Clinical Skills conference, 1-4 July 2009, Prato Italy. Poster presentation
Saudi Arabia and countries of the Middle East.	Keynote speaker and workshop leader: Integrating Patient Safety in Undergraduate Medical Curricula 1st and 2 June 2009. Workshop leader: Implementing the WHO Curriculum Guide for Medical Schools, 3 June 2009.

Patient safety learning- how far have we come?	Invited key note speaker ANZAME 2009, 30 June – 3 July, Hotel Grand Chancellor, Launceston, Tasmania Australian and New Zealand Medical Education
Development of Workplace- based Assessment Methods and Approaches to Patient Safety: Development of a Patient Safety Performance Profile Tool (PSPPT). (Holt, T., Bird, B., Jolly, B., Walton, M., Nisbet, G., & Shaw, T. (Accepted March 2009).	ANZAME 2009, 30 June – 3 July, Hotel Grand Chancellor, Launceston, Tasmania Australian and New Zealand Medical Education Conference (ANZAME) Poster presentation
Patient safety learning in the workplace: it's not just another topic to teach.	International Forum on Quality and Safety in Health, Berlin, Germany 19 -24 th March 2009. 90 minutes' session; invited speaker
Development of a Patient Safety Performance Profile Tool (PSPPT) and Workplace- based Assessment. (Holt, T., Bird, B., Walton, M., Jolly, B., Nisbet, G., & Shaw, T)	International Forum on Quality and Safety in Health, Berlin, Germany 19 -24 th March 2009 Poster presentation
Patient safety Curriculum: Gaining Consensus	Invited Keynote speaker, University of Calgary, Mount Royall College and Health Quality Council of Alberta Canada. November 24 2008
Designing, Implementing and Assessing Patient Safety Curricula	Ottawa International Medical Education 5 March 2008 Melbourne
Patient safety is not just a new subject to teach how to integrate patient safety concepts and principles into everyday clinical practice environments	Ottawa International Medical Education 5 March 2008 Melbourne
Patient Safety Education Project, an international collaboration	International Forum on Quality and Safety in Health Care at Le Palais des Congr s de Paris, Place de la Porte Maillot, Paris, France from Tuesday 22 - Friday 25 April 2008.

International Perspectives on health Professions' Education to Improve Healthcare Quality and Patient Safety"	International Forum on Quality and Safety in Health Care at Le Palais des Congr s de Paris, Place de la Porte Maillot, Paris, France from Tuesday 22 - Friday 25 April 2008.
Building a Patient Safety Curriculum for Health Professionals: An international Collaborative Project	International Forum on Quality and Safety in Health Care, 18-20 April 2007, Palau de Congressos de Catalunya, Barcelona
Doctors and e-learning: how to make it work (Rubin, Walton, Reid, Lander)	4 th Australasian Conference on Safety and Quality in Health Care 21-23 August 2006 Melbourne Poster 279.
Safety is everybody's business	11 th European Quality and Safety Forum (invited Speaker) Prague 2006
Educating for safety: safe health care is everybody's business	3 rd. Australasian Conference on Safety and Quality in Health Care Adelaide SA 2005 (Invited speaker)
National Education and Training Initiatives: National Framework Patient Safety Education	2nd Australasian Conference on Safety and Quality in Health Care National Convention Centre, Canberra, Australia August 9 - 11 2004 (invited speaker)
Working with patients when things go wrong	Asia Pacific Forum on Safety and Quality 2002 Sydney Australia
Medical regulation Continuity of Ethics	Second International Conference Ethics Education in Medical Schools, Israel February 2002
Ethics of Prescribing Psychotropic Drugs to Children	RANZCP and Paediatrics Sydney 2000
The Importance of being Ethical	Key note speaker Annual Medico-Legal Society of New Zealand September 1 2000
Linking the community with the Public	The 4th International Conference on Medical Licensing. Oxford 2000. (Invited speaker)
Examining the Current Complaints Regulatory System and Structure in Australia	Annual Medico-Legal Conference Wellington New Zealand, 22-23 February 1999 (Invited key note speaker)

Review of impotency services inquiry and role of HCCC in this area	Australasian Society of Impotence Medicine ASIM '98 Conference, Melbourne, 21 March 1998 (Invited speaker)
Complaints handling from the perspective of HCCC	Second International Conference on Medical Registration, Melbourne, 27-30 October 1996
The Public Interest & the Struck Off Therapist	1st Australian & New Zealand on Sexual Exploitation by Health Workers, Sydney 1996
Accountability of Health Professionals in the Area of Sexual Relationships & Sexual Abuse	Professionals, Psychotherapists & Clergy Sydney, 13 April 1996
The Patient Complaints System and Prosecutions in New South Wales	3rd Annual National Medico-Legal Conference Wellington, New Zealand 29 & 30 March 1995
The Regulation of Health Professions - In Whose Interest?	10th World Congress on Medical Law, Jerusalem, 28 August - 1 September 1994
Resolution of Obstetric Complaints: An Alternative Model	American Society for Law and Medicine, Toronto, Canada, July 1992
Medico-legal aspects of Intensive Care – Prevention of Litigation	ANZICS/CCNA Scientific Meeting Canberra, September 1991
Law and Psychiatry Compulsion, Consent & Confusion.	American Society of Law and Medicine, London, July 1989. (Joint presentation with President, Mental Health, Review Tribunal, Victoria.)
Balancing Civil Liberties in the Investigative Process.	American Society of Law and Medicine Conference, American Bar Association, Sydney, 1986

Conferences: National

Using patients' experiences of adverse events to improve health service delivery and practice	45 and Up Collaborators Meeting 12th November 2015 Sax Institute Sydney NSW.
Key note speaker, Prevocational Medical Education Forum	Heath Education and Training Institute, 25 July 2013. Sydney Olympic Park, Novatel Hotel.

College of Physicians Patient Safety Education-where is we up to? Grand Rounds	14 July 2010 Sydney
Annual Meeting for the Australian College of Health Service Executives	21 June 2010 Canberra
2010 Australian Healthcare and Hospitals Association National Congress Invited speaker	Adelaide 22-24 September 2010.
The World Health Organisation (WHO) Patient Safety Curriculum Guide (Walton M, Barraclough B)	Annual Scientific meeting of the Rural Clinical School of Western Australia, August 2009
Patient safety education: the role of the universities.	Patient Safety Education: Where are we at 9 th March 2009 Darlington Centre University of Sydney
Chelmsford; The historical lessons	Invited speaker, Mental Health Symposium Sydney 27 November 2008
Overview of Patient Safety Education Curricula-national and international perspectives	Invited Plenary speaker. Patient safety Think tank 12 December 2008. Melbourne Victoria
Commissions of inquiries involving junior doctors: what do they tell us and do we listen?	Riding the Wave: Prevocational Doctors Forum Hobart Tasmania 9-12 November 2009
Australian and New Zealand College of Anesthetists Keynote speaker	National meeting Uluru 23-25 September 2011

Building curriculum using the National Patient Safety Education Framework	Patient Safety Education Seminar University of Sydney 10 th March 2008
Putting patients into patient care	Adverse Events Management congress 2007 Melbourne 26 th June 2007
The art and science of good communication	xvii Annual Scientific Meeting Australian Gynaecological Endoscopy Society Sydney 17-19 th May 2007
The good the bad and the ugly of breast cancer	Women for Women with Breast Cancer Forum 21 July 2007. 10 th anniversary st
Managing the impact of the aging health workforce	2007 Health Policy and research exchange 6 th June 2007 Intercontinental Hotel Sydney
Building on Prior Learning	National AFRM conference College of Physicians 27 th October 2006 Sydney
Understanding how effective teams operate	National AFRM conference College of Physicians 27 th October 2006 Sydney
The role of Informatics in patient safety- Keynote address	National Health Informatics Conference Sydney Convention Centre August 2006
Professionalism and patient safety	ACHSE 2006 Joint National Conference - 'The Power and the Passion' Hobart from August 2nd - 4th 2006.
Living a professional life ethically	Keynote address at this year's Post Graduate Medical Council Victoria 17 May 2006

Getting the workforce right	Royal Australasian College of Medical Administrators NSW State Committee Scientific Program North Shore Hospital 16
Patient safety issues for educators	Innovation to Practice Ed Health Conference 2005 College of Health Sciences November 2005 Terrigal
National Simtect Conference	Brisbane November1-3 2005
Fitness to practice and professionalism: Definition, curriculum and assessment.	First Australian National Medical Education Colloquium Brisbane 23 & 24 August, 2005
Making it Better – Effective Public Health Advocacy’	Cancer Council Sydney Riverside Theatre, Parramatta NSW 29 & 30 August 2005
Australian Association of Medical Students Annual Conference	Darling Harbour, Sydney 4-7 July 2005
ARCHI Conference Safety is everyone's business: a competency framework for keeping patients’ safe	Sheraton on the Park161 Elizabeth Street on Hyde Park Sydney, NSW 16-17 February 2005.
Patient perspectives, trust, and surgeon-patient relationships	On 16-17 November 2004, the Centre for Human Bioethics, Monash University
Strategies for overcoming Health shortages	Health Congress 2004 Financial Review Conference Sydney
Patients and pathology	Australian Society for Health informatics, Gold Coast October 2003.

Ethics session	College of Physicians Annual Conference 16 May 2001
Learning from Adverse Events	IIR Conference, Sydney 7 February 2001
Emergency Medicine and Social Work	Australian Association of Social workers 8 December 2000, Sydney
Lasers, Bumps and Money: The NSW Inquiry into Cosmetic Surgery	Australian Plaintiff Lawyers Association, National Conference, 22 October 1999
The problems and pitfalls in advertising health	Joint sponsors: Australian Competition and Consumer Commission and Health Care Complaints Commission, Sydney, 14 October
The Joint Parliamentary Inquiry into the HCCC monitoring malpractice	National Meeting of the Association of Surgeons Hunter Valley, 11 September 1999
Boundaries in professional, life and practice	National Christian Family Seventh Day Adventist Church, Conference, Sydney, 28 June 1999
How complaints can help improve the quality in health care delivery	Second National Health Care Complaints Conference Hobart, 10 March 1999
Perspective of a Health Medical Complaints Commissioner Litigation - Alternative Processes	Royal Australasian College of Surgeons Conference, Melbourne, 30 October 1998
Operations of Health Care Complaints Commission in NSW	Australian Plaintiff Lawyers Association's National Conference, Hamilton Island, 15-18 October 1998
Competition Policy and the Regulation of the Medical Profession	Australian Medical Association Competition in Health Seminar, Canberra, 31 July 1998

Do the right thing: a new way to manage mistakes?	ANZCA Australian Society for Anaesthesia 2004
Fitness to practice: implications for medical curricula	National Medical Education Seminar of University of NSW December 2002
From Information to action	National Medical Education Seminar of University of NSW December 2002
Medical mistakes: culture ethics and practice.	Cerner Conference, Brisbane and Sydney. 2002

How disciplining health professionals is in the public interest	Continuing Professional Education, 10 th Annual International Conference CPE '98
Meeting the Challenge of Change	Legal Aid Commission Conference Gold Coast, 22
Issues about complaints	Australasian College of Dermatologists Training Conference, Sydney, 29 October 1998
When is a complaint an error? Anatomy of a complaint	Contemporary Issues in Anaesthetic Practice NSW Anaesthetic Continuing Education, Sydney, 1 November 1997
Medicare - A Consumers' Perspective	Medicare - Does It Have a Use-By- Date? Is it Time for a Change? Australian Association of Surgeons Annual Sydney, 29 June, 1997
The Interface between the Medical Negligence and the Professional Conduct Systems	Centre for Health Law, Ethics and Policy, University of Newcastle Seminar "Who Treats the Patient? The Court or the Doctor", Newcastle, 30 August 1997
HCCC's Boarding House Report	Health Issues Centre conference "Providing Health Care to Homeless People", Melbourne 29 August 1997
The Problem of Reporting sexual misconduct by Colleagues and Patients	Australian Institute of Criminology Conference, "Health Care Crime & Regulatory Control", Melbourne, 4 July 1997
Accountability and the public interest in quality health care	Health Care Complaints Conference, Sydney, 22 May 1997
Different Methods of Redress for Consumers of Health Services	Medico-Legal Conference, Melbourne, 10-11 December 1996
Investigating Issues of Competency and Professional Judgement	Royal Institute of Professional Administrators Association Investigation Techniques Conference, Sydney, 25 June 1996

Community Health Perceptions	Quality Society of Australasia Sydney, 26 March 1996
Medical Ethics and Computers	Centre for Human Aspects of Technology, Science and Technology, Sydney, 25 March 1995
A Total Rural Health Care System as judged by the expectations and experiences of its consumers	3rd National Rural Health Conference, Victoria, 3 February 1995
Ethical & Legal Issues	Annual Conference, Australian Physiotherapy Association, Sydney, 15 April 1994
The Health Care Complaints System	1994 National Medico-Legal Conference Sydney, 28 February to 1 March 1994

Charter of Consumer Rights.	1994 Australian Medico-Legal Conference, Sydney, 23-24 February 1994
Sexual Misconduct in the Context of the Doctor-Patient Relationship	1994 Australian Medico-Legal Conference, 23-24 February Sydney
Public Interest, Protection Accountability of Health services	National Conference "Health for Multi- Cultural Services Health, Sydney, 12 November 1993
In the Public Interest - Medicine Disciplinary/Actions concerning Medical Practitioners in NSW.	Tenth National Behavioural Medicine Conference, University of Sydney 29 September to 1 October 1993
Role of the Complaints Unit in the Quality of Healthcare and Justice.	Private Hospital Nurses Conference, in the Quality of Healthcare Private Hospitals Association of NSW Inc Sydney, August 1993
Complaints about Pregnancy and the Birth Experience	Australian Perinatal Society, Hobart, July 1993
Patient Rights	Cancer Council, Australian Cancer Society, Sydney, 15-16 April 1993
Accountability in the Health Care System	National Conference, Consumers' Health Forum of
The New Health Care Complaints Commission Act: What will be the Changes for	Medico-Legal Conference, Sydney, 14-15 December 1992
An Overview of Sexual Misconduct: Complaints concerning Health Practitioners	Fatal Attraction or Ultimate Betrayal, One Day Workshop, Sydney, 24 October 1992
The Limit of Confidentiality	Second National Corrections Health Conference, Sydney, 6-7 August 1992
The Role of the Complaints Unit	Annual Scientific Meeting of the Australian College of Paediatrics Sydney, 26-29 May 1992.
Function of the Complaints Unit	Annual Scientific Meeting, Australian Chinese Medical Association, Sydney, May 1992
Emotional and Sexual Abuse in Therapy and Counseling.	Australian Association of Sex Therapists, Sydney, 22 February 1992
Future Directions in Health Care	Private Hospitals Association of Australia Sydney, April 1991
Health Complaints in NSW – Future Directions.	National Conference, National Association of Nursing Homes & Private Hospital Inc, 9 April 1991

Sexual Misconduct in the Health Professions.	ANZSSA, University of Sydney, 24 January 1991
Professional Indemnity – the position for the Doctor.	Australian Association of Surgeons, Sydney, 1989
Trouble Spots: Doctors, Their Patients and the Law	Medical Defence Union, Sydney, 15 October 1988
The Role of consumers in planning of Health Services.	Australian Society of General Practitioners, Sydney, September 1987
Re-thinking the Doctor- Patient Relationship.	Australian Medical Writers' Conference, Sydney, September 1987.
Legal Aid - towards the year 2000.	Legal Aid Office (Queensland) Gold Coast, 1986.
The Role of Social Workers in Social	Australian Association of Social Workers Sydney, 1983
Aborigines and Torres Strait Islanders in Queensland Prisons.	ANZAAS, Brisbane, 1981
Aborigines in Conflict with the Law	Australian Association of Social Workers, Brisbane, 1981

State of NSW

Guest speaker at the 2010 Hunter New England Health Quality Exposition and Scientific Program	15th & 16th September in Tamworth.
Guest speaker ACT Quality in Healthcare Awards.	24 November 2010 Canberra
NSW Prevocational Forum 2010The Workforce Study of Non-specialist doctors in NSW	6 th August 2010 Vibe Hotel Sydney
Invited visiting professor- 3 lectures and curriculum development. Patient safety education	30-31 st March 2010 Gippsland Medical School Victoria.
Lessons from the Health Care Complaints Commission: how far have we come?	Grand Rounds St George Hospital 29 th March 2007
Graduation speech	College of Health Sciences University of Sydney 2 April 2004
Graduation speech	Faculties of Law and Medicine University of New South Wales October 2003.

Ethical Issues Surrounding Late Termination	Medical Officers Association RPAH Reunion Week 17-21 June 2002.
Role of Hospital Ethics Committee in assessing patient requests for termination of pregnancy	Newcastle scientific meeting on Maternal-Foetal medicine, 7 November 2001
Safety Issues and Quality Management in Health Care	2001 Consumer Health Conference, The University of Wollongong, 3 November 2001 Keynote speaker
Making Mistakes- is honesty the best policy?	Deans Lecture, 29 October 2001
Consumer Forum Quality Week	Northern Sydney Health 25 October 2001
Mental Health Workshop- facilitator And moderator for half day.	Northern Sydney Health 2 May 2001
Beyond 2000	Northern Beaches Northern Sydney Health, 19 February 2001
Launch of Earlier discharge discussion document	New South Wales Council for Social Services 16 October 2000
Consumer rights in the health system	Annual Meeting of the Australian Association of Social Workers, Sydney, 10 September 1999
Sexual Misconduct and Health Professionals – the NSW experience	“For Crying out Loud” The Health Consumers’ Council of WA Conference, Perth, 28 August 1999
Community and consumer Participation in health	Community Health Association Cooperative Limited (NSW), AGM, 17 June 1999
Models for raising issues effectively	Community Services Commission Visitor Annual Conference, 26 March 1999
Problems facing doctors and How the Commission helps	Dubbo Post Graduate Medical Conference, 20 March 1999
The lessons the Health System can learn from the individual complaint process	The Australian College of Health Services and Managers Sydney 17 March 1999

International Perspectives on Medical Mishaps - the NSW Perspective	NSW Ministerial Advisory Committee on Quality in NSW 4 March 1999
Competition in Health	NSW Council of Professions, Sydney, 24 November 1998
Resolution of health care disputes	Faculty of Law, University of Sydney, 29 October 1998
Making the most of complaints - learning from mistakes by junior doctors	Post Graduate Medical Council NSW Directors of Clinical Training Seminar, Sydney, 21 May 1998
Hypothetical on a case breast cancer.	Forum on Legal Implications of Clinical Practice Guidelines, Sydney, 26 September Guidelines 1997
What happens when a complaint is made against you	RACGP Lower North Shore GP Forum, Mater Hospital, 23 September 1997
Social Work Profession	AASW Mental Health Interest Group, Gladesville, 3 September 1997
Role of the Health Care Complaints Commission	NSW Chapter of Plastic Surgeons, Sydney 26 August 1997
Role of the Health Care Complaints Commission	Ad hoc Health Group treating the homeless, Sydney, 14 July 1997
Role of the Health Care Complaints Commission	Multicultural Health Workers of WSAHS bi-Monthly meeting, North Parramatta, 19 June
Role of the Health Care Complaints Commission	RACGP New South Wales Faculty Board, North Ryde, 13 June 1997
Role of the Health Care Complaints Commission	NSW Aboriginal Health Resource Co-Operative General Meeting, Warwick Farm, 14 May 1997
Role of the Health Care Complaints Commission	Division of Women's & Child Health & Commission University of NSW: Medico- Legal Issues in Women's & Child Health Practices Conference, Liverpool, 22 February, 1997
Role and powers of the Health Care Complaints Commission	NSW Police Service Coroners Support Section, 14 February 1997
Functions of the Commission process involved when investigating complaints against a surgeon	Royal Australasian College of Surgeons, February State Meeting, Surrey Hills, investigating February 1997

HCCC Role in Regulation of Professionals	Allied Health Professionals Breakfast Health Professionals (Hunter Region), 15 October 1996
Commentary on the TITO Report	CCH Medico-legal Seminar, Sydney 11 July 1996
Networking with stakeholders	Law Society of NSW Professional Standards Division, 21 June 1996
Role of the Health Care Complaints Commission	Royal North Shore Hospital, Social Work Department, 16 May 1996
Role of the Health Care Complaints Commission: A Perspective for Nurses	Legal Issues for Nurses (Geraldine Burton & Associates), 29 March 1996
Issues Relating to the Health Care complaints Commission	Annual General Meeting of Rural Doctors Association of NSW (Inc.), 25 November 1995
Sex and the Practitioner: Ethical and Legal Implications	Australian and New Zealand Association of Psychiatry Psychology and Law, New South Wales Branch, 23 November 1995 Western Sydney Area Health Service Commission Breakfast Club Forum, 21 September 1995
Role of the Health Care Complaints Commission	Western Sydney Area Health Service Breakfast Club Forum, 21 September 1995
Medical Registrations Complaints Against Health Practitioners, Ethical Behaviour and Professional Misconduct	University of NSW School Community Health Seminar, 14 September 1995
Role and Processes of the Commission	SANDS New South Wales, 19 June 1995
Uses & Abuses of computerised Information about Health Care	Sydney University, ANZAAS Conference, Sydney, 8 May 1995
The Health Care Complaints Act	The Ku-Ring-Gai Hospital and Community Health Services, 8 March 1995
Healthy Whining	Quarterly Meeting, Hunter Institute of Mental Health, 14 March 1994
Health Complaints in Grand Round, Prince of Wales Children's the Hospital Context	Grand Round, Prince of Wales Children's Hospital, 24 November 1993

Record Keeping for Counseling Staff	Health Region, Orange, 1 September 1993
The Role and functions of the Complaints Unit	Uniting Church in Australia, NSW Synod, Uniting Ministry with the Ageing, 27 April 1993
Complaints against the Health Profession - how they are dealt with	The Children's Hospital, Sydney, 21 October 1992
Complaint Process within Hospitals	Finding Common Ground Conference, Mental Health Co-ordinating Council Inc. 20 October 1992
Health Rights, Accidents and Injuries	Redfern Legal Centre, 14 October 1992
Public Interest Law Conference, Regulation in the '90s	University of New South Wales, 8-11 October 1992
The New Complaints Commission - Its Structure and Function	Concord Hospital Clinical Week, September 1992
Women and Health Rights	Redfern Legal Centre, July 1992
The Value of the Complaints	Royal North Shore Hospital Clinical Update Unit Meeting, 25 November 1991
Structure and Functions of Complaints Unit	University of Sydney, Department Medicine, 11 November 1991
Hypothetical – Ethical Dilemmas	Royal North Shore Hospital Clinical Update, November 1991

Complaints against Health Professionals and the Medical Practitioners Act	University of NSW School of Community Medicine, 17 October 1991
Appropriate relationships -Patients & Health Professionals - checks and balances.	St Joseph's Hospital, Lidcombe, 25 July 1991
The Role of the Complaints	Sutherland Hospital Psychiatric Unit, Unit in Psychiatry 24 July 1991
The Public Health System and Accountability	University of NSW, School of Health Services Management, 19 June & 24 July 1991

The Complaints Unit's Work	Aboriginal Hospital Board Members, Dubbo, 5 July 1991
The Role of Complaints Unit	Annual General Meeting, Mental Health Review Tribunal, 7 June 1991
The Complaints Unit's work as it affects General Practitioners	Family Medicine Programme, NSW, May 1991
The Complaints Unit's Role Public & Function	University of Sydney, Master of Health Course, 7-8 May 1991
The Complaints Unit's Work.	University of Western Sydney, School of Nursing, 17 April 1991
Health Rights	Combined Pensioners Association, 5 March 1991
Complaints Unit as it affects Health Consumers	NSW Mental Health Reform Association, 9 February 1991
The Complaints Unit	General Practitioners and Family Medicine Programme, 6 February 1991
The Role of the Complaints Unit.	Medico Legal Seminar, Sydney University Medical Society, September 1990
Establishment/Client Relationships	National Associations of Nursing Homes Private Hospitals Associations of NSW, 21 September 1990
Over servicing and Grievance Mechanisms	Motor Traffic Authority Conference, July 1990
Accountability and Complaints National Association of Nursing Homes & Private Hospitals Inc., July 1990	National Association of Nursing Homes & Private Hospitals Inc., July 1990
Role of Complaints Unit	Eastern Suburbs Medical Association, March 1991
Complaints Handling in Health	Council for Civil Liberties Qld, March 1990
What, if Anything Ails Nurses?	Western Sydney Area Health Service Nursing Colloquium, 28 February 1990

The Unit and how it affects Anaesthetics	Australian Society of Anaesthetists 24 June 1989
The Complaints Unit.	Royal Australian College of Physicians, December 1988
Legal Services for Children.	New South Wales Law Society, Sydney, 1985
The Development of Legal Services for Mentally Ill Persons	South Wales Council of Social Services Sydney, 1984
Separate Representation in the Family Court - A Team Approach	(Q'ld) Law Society, Brisbane, 1983
Problems Associated with the Mental Health Review Tribunal	Legal Aid Commission, (Q'ld), and Queensland Dept. of Justice, Brisbane, 1983
Legal Aid as Welfare	Q'ld. Council of Social Services and Legal Aid Commission Brisbane 1983. Legal Aid Commission, (Q'ld), Brisbane, 1983
How to use welfare resources	Legal Aid Commission Queensland 1982.
Advocacy before the Mental Health Review Tribunal	Department of Children's Services (Q'ld), Brisbane, 1982
Issues for the Lawyer in Child Abuse and Neglect Cases	Legal Aid Commission, (Q'ld), Brisbane, 1982

Sources of Past Funding		
2012 NHMRC Project grant	Using patient experiences of adverse events to improve health service delivery and practice. Merrilyn Walton, Rick Iedema, Elizabeth Manias, Patrick Kelly, Jennifer Sith-Merry	\$587,542.80 over 3 years.
2012 AusAID/Public Sector Linkages Program (PSLP).	<i>Enhanced Capacity to Improve the Death Certification Process in Two Key Public Hospitals in Viet Nam through the Design and Implementation of a Standardised System for the Collection of Hospital Death Data</i> ; Van Duong D, Smith-Merry J, Walton M, Kelly P;	\$204,000 completed
2011 ARC Linkage grant: Health Professional Councils Authority/Project Support.	<i>LNK: 2011/Round2/ARC LP110200075, National registration of health practitioners: a comparative study</i> ; Bennett B, Carney T, Walton M, Mellish D, Chiarella M.	\$1.3 million
2010 Australian Research Council	<i>Resolving patients' complaints about hospitals: responsive regulation by health ombudsmen</i> ; Walton M, Healy J, Braithwaite J;	\$350,000
2008 World Health Organization.	World Health Organization. Development of the Patient Safety Curriculum Guide for Medical schools.	\$50,000 US Completed
2007 NSW Department of Health	NSW Department of Health Workforce study of non- specialist doctors in NSW.	\$125,000 Completed
2007 United Medical Protection	United Medical	\$60,000

	Protection (Impact of Medico legal matters on doctors)	Completed
2006 Northern Area Health Service NSW	Northern Area Health service (Impact of Medico legal matters on doctors)	\$40,000 Completed
2005 Victorian Dept of Health.	Victorian Department of Health (Short course on Patient Safety)	\$100,000 Completed

2004 Australian Council on Safety and Quality	Australian Council on Safety and Quality in Healthcare (National Patient Safety Education Framework)	\$750,000 Completed
2003 Australian Council on Safety and Quality	Australian Council on Safety and Quality in Healthcare (Open Disclosure Project)	\$250,000 Completed
2003 Centre for Effective Health Care	Centre for Effective Health care to develop a CD for junior doctors	\$10,000 Completed
2003 NSW Dept of Health	NSW Department of Health – full salary support for my position at the University of Sydney	\$750,000